

## WHAT IS ISE?

ISE stands for Identity Services Engine.

It is a security system in place to make sure that only authorized users and machines can access our network. If you are not authenticated to our network you will have problems with many network operations.

## SIGNS OF UNAUTHENTICATED ISE:

- \* Cannot print to network printers
- \* No Dropbox connection (grey icon in the menubar)
- \* No WPU-Folders or WPU-Folders disconnects.
- \* Network System Preferences shows “Connect” button
- \* Rejected Logins

## HOW TO CHECK ISE:

If you are seeing signs of no authentication then you should do the following :

- \* Open the System Preferences.
- \* Go to the Network System Preferences
- \* Look at the network connection you want to use. (Ethernet in the below example)

*\*note that ISE **must** be active for the **primary / topmost** network connection.*

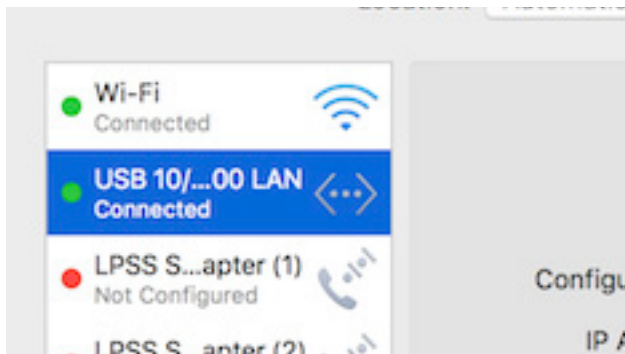


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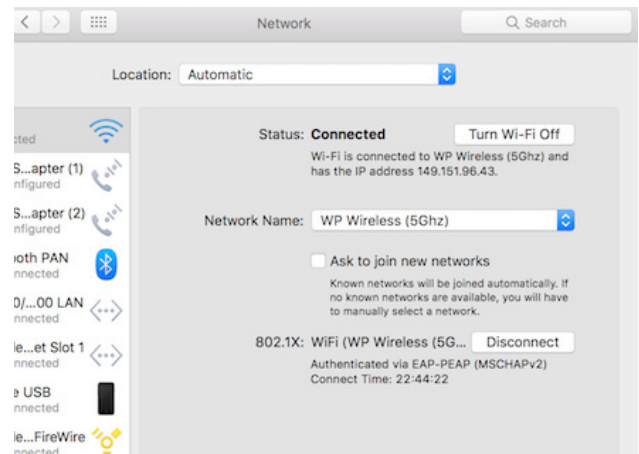
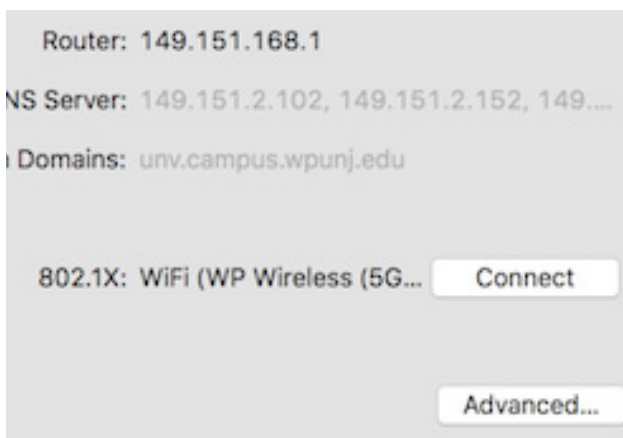
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## SIGNS OF AUTHENTICATED ISE

When properly connected to the network via ISE authentication your network pane will look like this:



- \* Look for a “Connect” button on the “802.1X:” line. If it is present click it to connect to ISE.
- \* You may be prompted for WPU credentials.



Of note:

- \* 802.1X is connected and displays a “disconnect” button.
- \* “Authenticated via EAP-PEAP (MSCHAPv2)” is shown
- \* “Connect Time:” is displaying how long the connection has been active.